

Assess Your Team

Part 1

Identifying the critical skills for high performing teams

Employee Development

Essential Skills

Are these behaviors being displayed?

If not, how can they be improved?

What is the impact of not improving?

Communication

- Conveys information clearly, both verbally and in writing.
- Excels at active listening; can understand and validate others.
- Adapts communication to different audiences effectively.

- Practice summarizing others' points to enhance active listening.
- Complete online courses on public speaking and professional writing.
- Seek feedback on communication styles from peers.

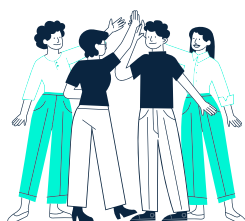
- Misunderstandings can lead to errors and inefficiencies.
- Poor team morale from ineffective communication.
- Hindered progress due to inability to share ideas effectively.

Problem Solving

- Quickly identifies issues and generates effective solutions.
- Uses creative thinking to create innovative solutions to complex problems.
- Analyzes potential outcomes effectively to choose the best solutions.

- Participate in brainstorming sessions for creative thinking.
- Engage in puzzles or games to sharpen analytical skills.
- Seek diverse perspectives on problems to broaden approaches.

- Project delays from slow problem resolution.
- Increased costs due to inefficient solutions.
- Reduced team effectiveness from unresolved issues.



Leverage

- Train others
- Challenge them with new opportunities

Support

- Set objectives
- Create a development plan

